

REDACTED SAMPLE REPORT

Hotel Vendor Privacy Risk Report

A branded example showing how hotelcomply organizes vendor exposure, documentation status, ROPA impact, guest privacy request considerations, and practical follow-up.

HOTEL	PORTFOLIO	VENDORS	SOURCE REVIEW
Redacted group	8 / 3 states	20	May 2026

IMPORTANT NOTICE

This example demonstrates format and depth. It does not describe a real customer's full vendor stack and is not legal advice, a compliance determination, or a substitute for counsel review. Vendor practices and documentation change; current terms and customer-specific agreements must be verified.

COMPLIANCE PACKAGE

Documented, defensible, audit-ready.

The \$2,500 per-property Compliance Package prepares the confirmed assessment, ROPA records, vendor inventory, guest privacy request procedures, data-flow map, and branded Compliance Pack. Portfolio pricing is confirmed during discovery.

Prioritize the vendors and evidence that need review first.

This sample covers vendor category, likely guest or employee data exposure, documentation availability, guest privacy request considerations, ROPA impact, tracking relevance, and recommended follow-up.

PRIORITY REVIEW	ELEVATED EXPOSURE	STANDARD REVIEW	DPA VERIFICATION
11	7	2	6

FIVE RECOMMENDED ACTIONS

- 01 Review DPA status for priority PMS, CRS, payment, analytics, CRM, and guest technology vendors.
- 02 Confirm account-level acceptance of data processing terms for analytics and advertising vendors.
- 03 Request documentation where current public or customer-specific terms are unavailable.
- 04 Map vendors to reservation, payment, communications, marketing, and analytics ROPA activities.
- 05 Retain confirmed agreements, screenshots, vendor responses, and review notes as evidence.

Example review register

#	Vendor	Category	Exposure	Sample documentation note
1	Oracle Opera Cloud	PMS / CRS	Priority	Public DPA located; execution should be verified
2	Sabre SynXis	PMS / CRS	Priority	DPA available upon request
3	Shift4 Payments	Payments	Priority	Public processing addendum located
4	Adyen	Payments	Priority	DPA available upon request
5	Google Analytics	Analytics	Priority	Account acceptance requires verification
6	Meta Ads	Marketing	Priority	Classification depends on configuration
7	HubSpot	Marketing / CRM	Priority	DPA located; integrations require review
8	Cloudbeds	PMS / CRS	Priority	Marketplace integrations require review
9	SevenRooms	Guest engagement	Priority	Public DPA located
10	Canary Technologies	Guest technology	Priority	DPA available upon request
11	Mews	PMS / CRS	Priority	Public processing terms located
12-20	Nine additional vendors	Mixed hotel systems	Elevated / standard	Verify actual modules, configuration, and agreements

Documentation notes reflect the sample's May 2026 source review and must not be treated as current vendor determinations.

What a vendor finding contains

Oracle Opera Cloud

PMS / CRS systems may hold reservation details, stay history, preferences, folio information, payment tokens, and operational notes.

- Verify accepted processing terms.
- Document export, deletion, and anonymization paths.
- Link to reservation and stay ROPA activities.

Google Analytics (GA4)

Analytics configuration may affect tracking, advertising, opt-out, privacy notice, and ROPA review.

- Confirm account-level terms.
- Record enabled advertising features.
- Document relevant consent and opt-out behavior.

Revinate

Guest CRM and email functions may involve profiles, stay history, engagement, survey responses, and marketing preferences.

- Confirm which modules the agreement covers.
- Document guest export and deletion steps.
- Map communications and marketing activities.

REVIEW CHECKLIST

Evidence to confirm for priority vendors

Contract and role	Current processing terms; processor or service-provider role; subprocessor path
Guest requests	Access/export, deletion or anonymization, correction, and response path
Processing records	Purpose, data categories, recipients, retention notes, and relevant legal-basis notes
Evidence	Current agreements, account screenshots, vendor responses, source links, and review notes

NEXT STEP

Request a property snapshot.

Share a work email, company name, property count, and vendor stack. No account or checkout is required to request the snapshot.

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SCOPE

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